



## Consumer Rights

*(Pursuant to WAC: 388-877-0600)*

It is believed that knowledge is power, and as such, that all clients and their families should be given the knowledge of their consumer rights, in order to assist them in making informed healthcare decisions. In order to accomplish this and give our clients the best care, we have their consumer rights posted in the Bellevue, WA office lobby. Should the need arise, we will utilize our language translator and/or TTY operator to ensure that our clients understand their Consumer Rights.

### **Consumer Rights:**

As a client of APPLE Consulting,

- You have the right to receive services without regard to race, creed, national origin, religion, gender, sexual orientation, age or disability;
- You have the right to practice your religion of choice as long as the practice does not infringe on the rights and treatment of others or the treatment service. Individual participants have the right to refuse participation in any religious practice;
- You have the right to be reasonably accommodated in case of sensory or physical disability, limited ability to communicate, limited English proficiency, and cultural differences;
- You have the right to be treated with respect, dignity and privacy, except that staff may conduct reasonable searches to detect and prevent possession or use of contraband on the premises;
- You have the right to be free of any sexual harassment;
- You have the right to be free of exploitation, including physical and financial exploitation;
- You have the right to have all clinical and personal information treated in accord with state and federal confidentiality regulations;
- You have the right to review your clinical record in the presence of the administrator or designee and be given an opportunity to request amendments or corrections;
- You have the right to receive a copy of APPLE Consulting complaint and grievance procedures upon request and to lodge a complaint or grievance with APPLE Consulting, or Regional Support Network (RSN), if applicable, if you believe your rights have been violated; and
- You have the right to file a complaint with the department of health when you feel APPLE Consulting has violated a WAC requirement regulating behavior health agencies.

I have received a copy of the above Consumer Rights, and understand my rights as stated herein.

Client Name: \_\_\_\_\_

Signature of Legal Guardian: \_\_\_\_\_ Date: \_\_\_\_\_



## RESOURCE LIST

### BOOKS

- 41 Things To Know About Autism by *Chantal Sicile-Kira*
- The Autism Answer Book: More Than 300 Of The Top Questions Parents Ask by *William Stillman*
- Autism and Asperger Syndrome: Busting The Myths by *Lynn Adams PhD*
- The Autism Book: Answers To Your Most Pressing Questions by *Jhonna Robledo, Dawn- Ham Kucharski*
- The Autism Encyclopedia by *John T. Neisworth, Pamela S. Wolfe*

### INTERNET SITES

- Autism Speaks
  - [www.autismspeaks.org](http://www.autismspeaks.org)
- Autism Research Institute
  - <http://www.autism.com/index.asp>
- Organization for Autism Research
  - <http://www.researchautism.org/>
- Association for Science in Autism Treatment
  - <http://www.asaonline.org/>
- Autism Guidebook for Washington State
  - <http://here.doh.wa.gov/materials/autism-guidebook>
- Autism Society of America
  - <http://www.autism-society.org/>
- Autism Society of Washington
  - <http://www.autismsocietyofwa.org/>
- FEAT of Washington
  - <http://www.featwa.org/>
- Washington Association for Behavior Analysis
  - [www.washingtonaba.org](http://www.washingtonaba.org)

**I have received a copy of the above Resource List:**

Client Name: \_\_\_\_\_

Signature of Legal Guardian: \_\_\_\_\_ Date: \_\_\_\_\_